TRIAGE GRID

| Types of calls | Refer to ER & Notify MD | Refer to MD STAT | Refer to Nurse | MD will call ASAP | Take message MD will call |
|---|----------------------------|---------------------|-------------------|-------------------|------------------------------|
| PATIENT SYMPTOMS: | | | | | |
| Temperature > 102.0 F | | | X | | |
| Severe Pain | | | Х | | |
| Minor Trauma | | | Х | | |
| Major Trauma | Х | | | | |
| Reaction to Medication | | | Х | | |
| Ingestion - Possible Poisoning | | Х | | | |
| Vomiting | | | Х | | |
| Chest Pain | Х | | | | |
| Disoriented or Confused | | Х | | | |
| Heavy Bleeding | Х | | | | |
| Wound Separation | Х | | | | |
| Loss of Motor Function | | Х | | | |
| HOSPITAL CALLS: | | | | | |
| Nursing Staff | | | Х | Х | |
| LABORATORY: | | | | | |
| Panic Value | | Х | | | |
| Urgent | | | Х | Х | |
| Routine | | | | | Х |
| Pathologist | | Х | | | |
| RADIOLOGY: | | | | | |
| Radiologist | | Х | | | |
| Radiology Staff | | | Х | | |
| Emergency Room | | Х | | | |
| Hospital Administration | | | | | Х |
| REQUESTS: | | | | | |
| Patient requests information on medical condition | | | | | Х |
| Family requests information on medical condition | | | | | Х |
| Patient calling regarding test results | | | Х | | |
| Patient requesting medication change | | | Х | | |
| Patient requests copy of medical records | | | Х | | |
| Insurance Company | | | Х | | |
| Other Physicians | | Х | | | |
| PHARMACY: | | | | | |
| Medication Refills | | | Х | | |
| Questions | | | Х | | |